## **Goleta Water District Sustainability Plan**

GOLETA WATER

DISTRIC

**Brooke Welch** Senior Water Resources Analyst

**Central Coast Sustainability Summit** October 16, 2019

#### Goleta Water District

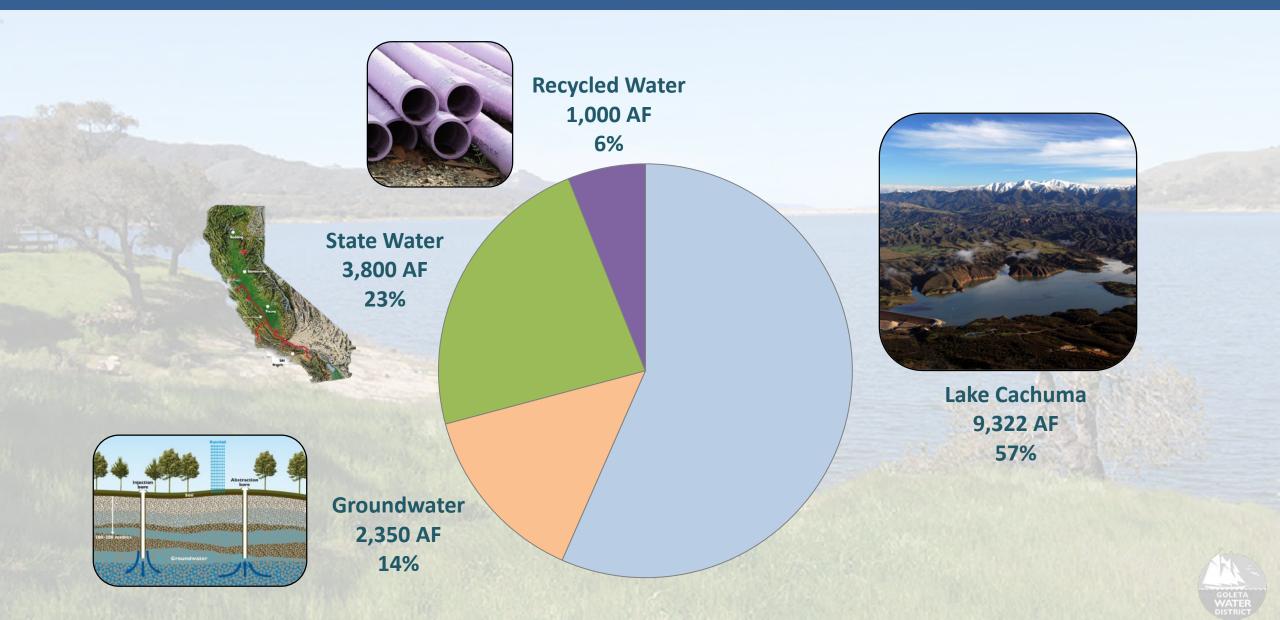


- Established in 1944
- 5-member elected Board
- Provides water to 87,000 people in the Goleta Valley

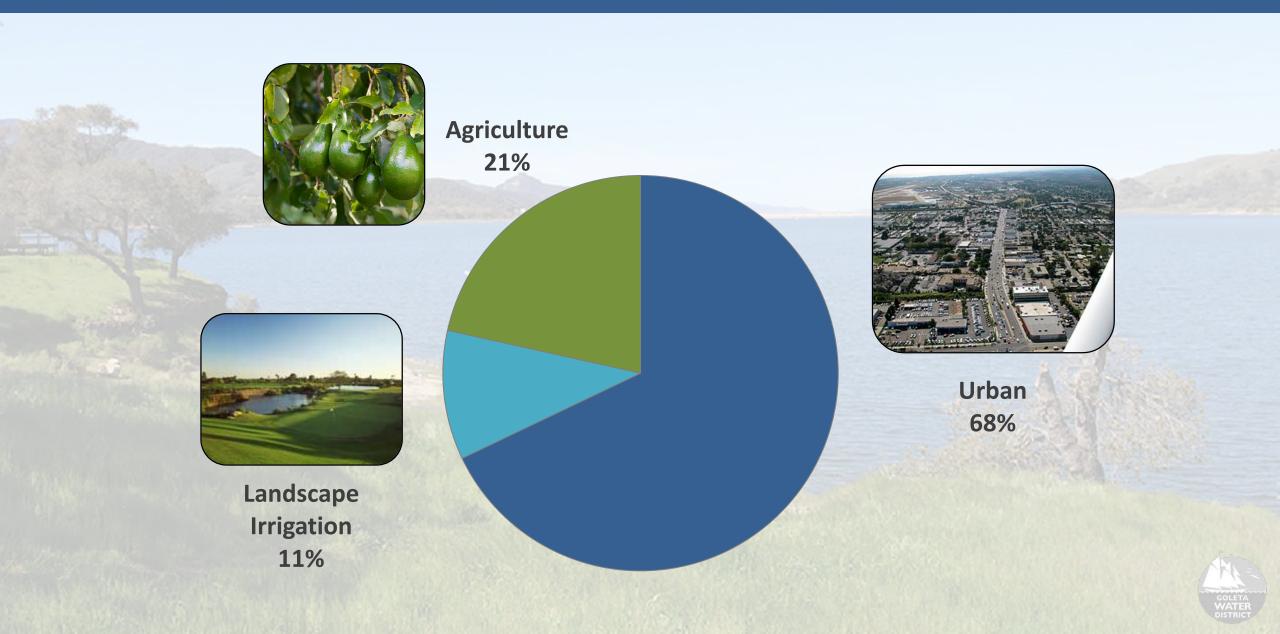




### Normal Water Supplies



#### Water Uses in the Goleta Valley



## Goleta Water District Operations & Assets







#### Service Delivery Context



#### Goleta Water District Sustainability Plan

#### Illustrates the District's sustainable approach to service delivery for current and future customers



## Three Guiding Principles

#### **District Mission**

To provide an adequate supply of quality water at the most reasonable cost to the present and future customers within the Goleta Water District.

#### Sustainability

Sustainability investment occurs across all categories of GWD service delivery.

#### Service Delivery

Customer Service and<br/>Business OperationsAdministration BuildingsWater SupplyBusiness Operationsand Fleet Managementand Distribution

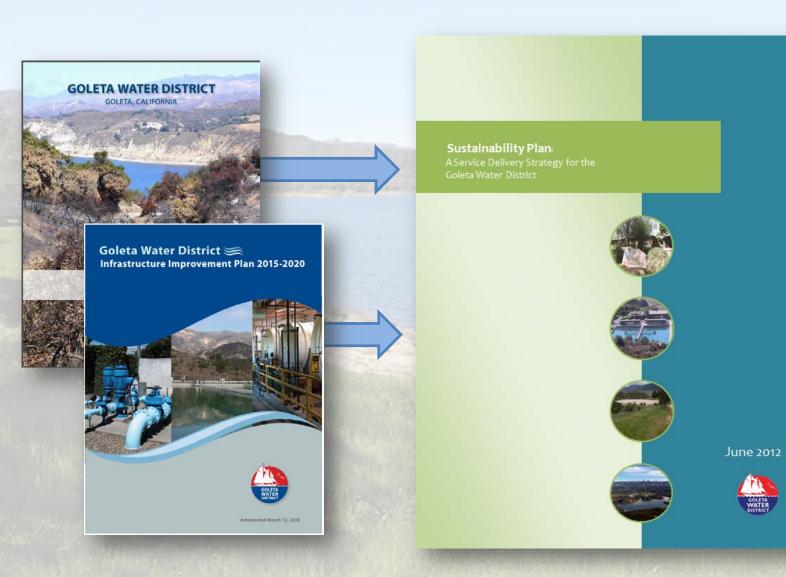
Water Supply, Treatment, and Distribution System



#### **District Initiatives**

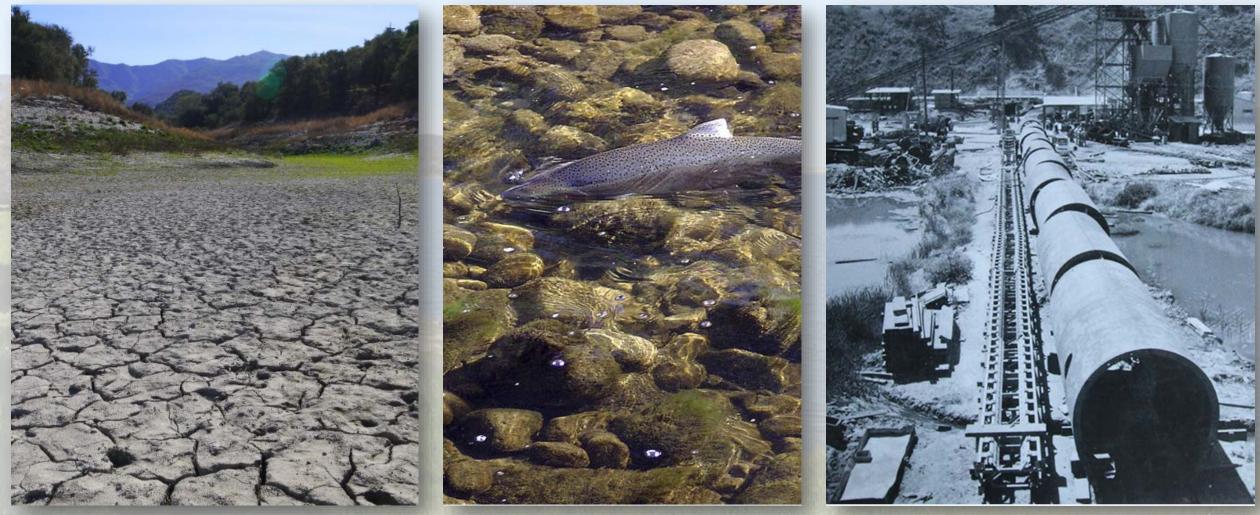


### Looking Through the Sustainability Lens



- Provides an overview of existing and future multiyear efforts in one document
- Informs decision-making

## Looking Through the Sustainability Lens



Drought

**Steelhead Trout** 

**1950's Distribution System** 

# Producing Sustainable Outcomes

### District Strategies for Producing Sustainable Outcomes



### Social Sustainability



#### Social Sustainability Strategies





 Improve community education and public engagement



 Ensure safe, clean, reliable water supplies to protect health and safety of community



 Implement customer rebate and incentive programs



 Enhance the safety, wellbeing, and productivity of District workforce

#### Economic Sustainability



### Economic Sustainability



independence and emergency preparedness



for District customers

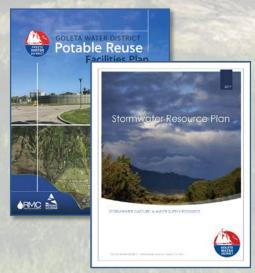
#### **Economic Sustainability Strategies**



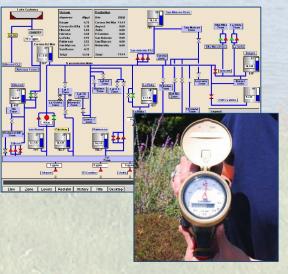
#### Minimize water loss and maximize accounting of water use



 Maintain, rehab, improve water distribution and treatment infrastructure



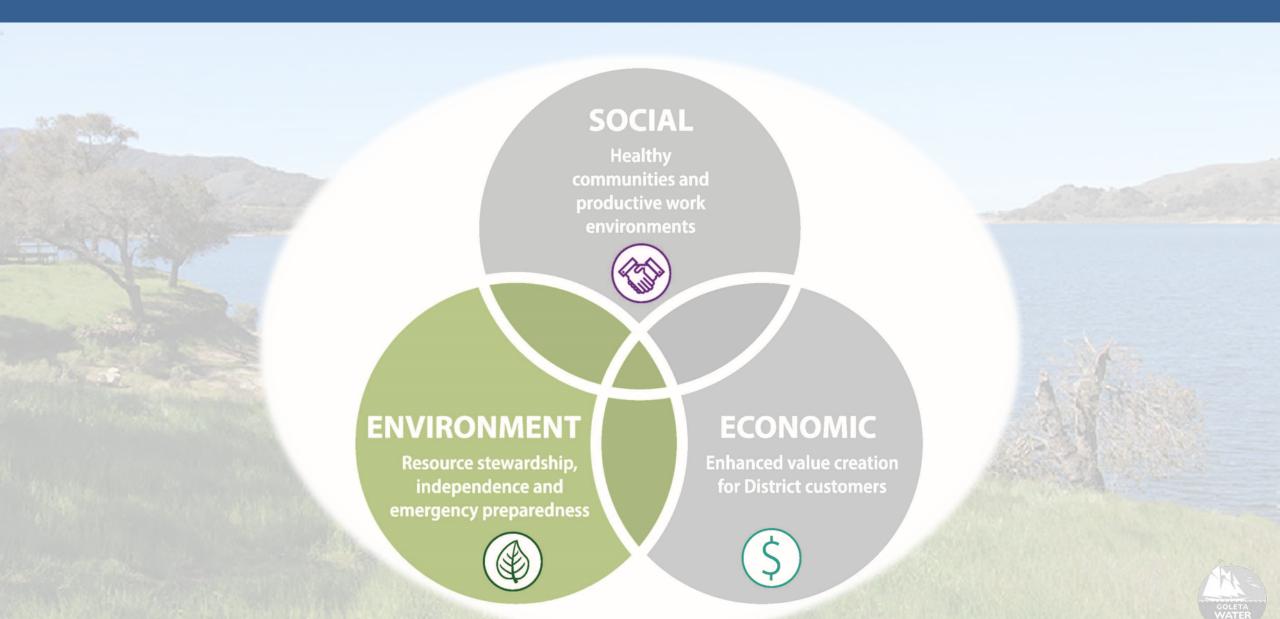
 Mitigate water supply risks and seek out alternative sources of water supply



 Keep pace with technological advances



## Environmental Sustainability



#### **Environmental Sustainability**

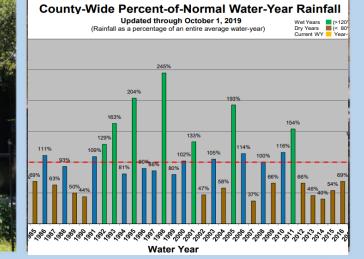






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#### **Environmental Sustainability Strategies**





 Improve efficiency of water distribution system and mechanical equipment



Explore and invest in renewable energy installations



Minimize

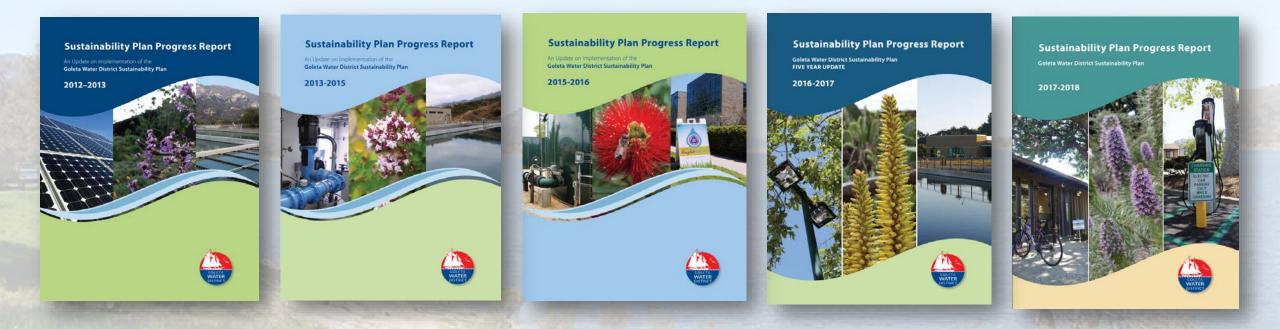
 environmental
 impacts of District
 administrative
 operations



 Improve sustainability of District fleet and heavy equipment



#### Annual Sustainability Plan Progress Reports



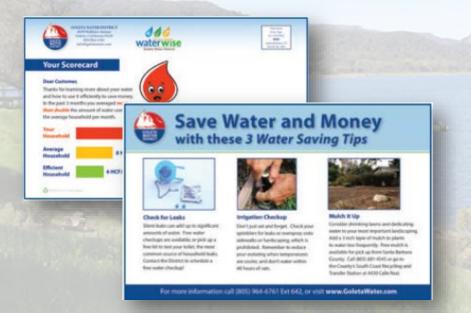
- Reflect back on District activities and sustainable outcomes
- Identify appropriate adjustments to priorities, timelines, or approaches

# Tracking Progress

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#### Seven Years of Progress

#### **Expanded Customer Tools and Resources**







**Rebates** of \$80 per delivery Free Mula

Targeted outreach helped achieve a 30% reduction in water use

**E-billing reduced** customer walk-ins by 25% since 2013

1,108 customer rebates saved 128 million gallons of water



#### Seven Years of Progress

#### **Climate Change Resiliency and Emergency Preparedness**



LED lighting installations throughout District parking lot save energy Vehicle charging station installed for employee and public use

Solar energy system offsets electricity use and costs at well site

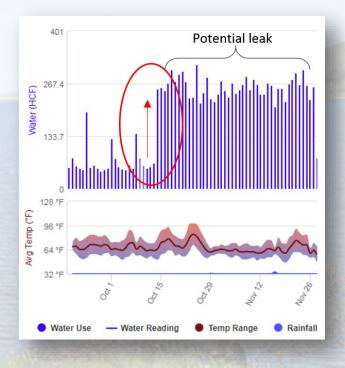


#### Seven Years of Progress

#### Service Reliability and Reduced System Water Loss

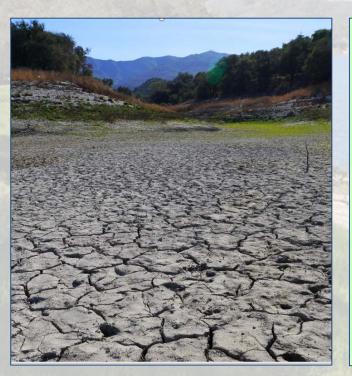


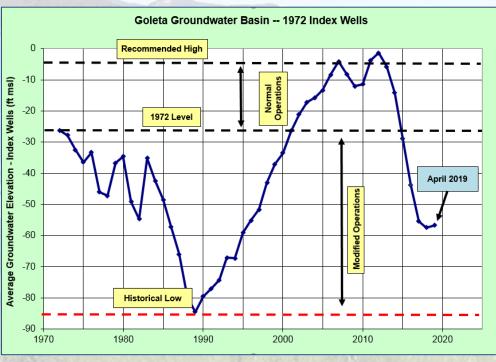




Well and groundwater infrastructure upgrades increase production capacity Valve Replacement Program ensures ongoing reliable service to customers Water loss control program saves water and costly emergency repairs

#### Addressing a changing service delivery environment







**Drought resiliency** 

Replenish groundwater basin

Increasing water supply costs

#### Confronting new challenges



Severely burned watershed



#### Submerged vegetation in lake bed



#### Maintaining and replacing an aged distribution system



# Thank you



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# Goleta Water District Sustainability Plan Available online at www.goletawater.com/documents